



Trust SC Network Solutions? Refer and earn.

# Referral Program Terms of Service: Managed Services

By participating in the SC Network Solutions Referral Program ("Program"), you agree to the following:

## Terms and Conditions

### Eligibility

- The Program is open only to current SC Network Solutions customers with an active managed services agreement.
- Broadband-only or other non-managed services customers are not eligible to participate.
- Referrals must be new customers who have not previously held an account or service agreement with SC Network Solutions.

### Referral Rewards

- Existing Customers: For each successful referral, the referring customer will receive a service credit equal to the new customer's first month of "MSP", capped at \$500.
- Credits are applied to the referring customer's managed services agreement bill or other active SC Network Solutions services. Credits cannot be redeemed for cash.
- The referral credit will be applied only after the referred customer has completed three (3) consecutive paid months of service.
- There is no limit on the number of referrals a customer may make.

### New Customer Incentives

- Referred customers will receive one (1) month of service free immediately upon signing a managed services agreement.
- Referred customers will also receive fifty percent (50%) off their onboarding fee.

### Referral Process

- To qualify, the referring customer must contact their sales representative and provide the referral information.
- The referred customer may also contact SC Network Solutions directly, and must mention the referral at the point of contact.
- Sales representatives will log the referral and track eligibility.

### Limitations

- Credits will only be applied if the referred customer remains in good standing and pays for three consecutive months of service.
- SC Network Solutions reserves the right to verify all referrals and deny rewards if fraud, abuse, or misuse of the Program is suspected.
- SC Network Solutions reserves the right to modify or terminate the Program at any time without prior notice.

### General

- Participation in the Program constitutes acceptance of these Terms of Service.
- Any disputes arising from the Program will be governed by the laws of the State of Utah.