



Service Promotion Terms and Conditions

REFERRAL PROGRAM \$45 BILLING CREDIT

GENERAL TERMS

Referring Customer:

1. Both Residential and Business customers are eligible to receive referral credits.
2. A \$45.00 service credit will be placed on the referrers account after the installation of service to the party that was referred.
3. There is no limit to the amount of referral credits for customers that refer service.
4. Customers signing up for new service must provide the referring customer's full name and service address at the time of sign-up to be eligible for the promotion.
5. If customer accrues multiple credits, only one referral credit of \$45.00 will be applied per bill cycle.
6. Referral credits have no cash value and cannot be refunded. Unused referral credits are forfeited if customer discontinues service.
7. SC Broadband reserves the right to refuse service with or without cause.

Referred Customer:

1. A credit equal to one month of Gig Internet service will be applied to the referred customers account when service is installed.
2. Customers that are referred to new service are only eligible to receive one refer a friend credit per account and unique address.
3. Customers signing up for new service must provide the referring customer's full name and service address at the time of sign-up to be eligible for the promotion.
4. Residential customers are eligible to receive a one month service referred customer credit. Business customers are not eligible to receive a referred credit.
5. Customers that already have a service order request in place or previously had service with SC Broadband are not eligible to receive a referred one month free service credit.
6. SC Broadband reserves the right to refuse service with or without cause.

GIG INTERNET \$45/MONTH DISCOUNTED PRICE FOR ONE YEAR

GENERAL TERMS

1. Available to residents in qualifying areas only (Beaver, Brian Head, Enoch, Kanarraville, New Harmony, Parowan and Paragonah).
2. For new residential customers only. Business customers are not eligible.
3. Free installation of \$99.00 is dependent on customer fulfilling a minimum of twelve (12) months of service. Customers not completing a full twelve (12) months of service will be billed for the \$99.00 installation fee.

4. For the first twelve (12) months of service customers will be issued a \$20.00 service credit per month. After the initial twelve (12) month period, the standard \$65.00 per month rate will apply. Prorated amounts will be billed at the standard rate and appear on the customers first bill.
5. Equipment will be provided by SC Broadband at no additional charge to the customer. Customers must return the equipment, including but not limited to; power cable and batteries, in good working condition to SCB within two weeks of disconnecting service or will be billed for the equipment.
6. Customer's use of service shall at all times comply with SC Broadband's then-current Acceptable Use Policy and Privacy Policy.
7. SC Broadband reserves the right to refuse service with or without cause.

GIG INTERNET UPGRADE DISCOUNTED RATE FOR THREE MONTHS

GENERAL TERMS

1. Available to residents in qualifying areas only (Beaver, Brian Head, Enoch, Kanarraville, New Harmony, Parowan and Paragonah).
2. For existing residential SC Broadband customers only. Business customers are not eligible.
3. Free installation of \$99.00 is dependent on customer fulfilling a minimum of twelve (12) months of service. Customers not completing a full twelve (12) months of service will be billed for the \$99.00 installation fee.
4. For the first three (3) months of service customers will remain at their current plan price at the time of upgrade and be issued a service credit equal to the difference between their current rate and standard Gig Internet rate. After the initial three (3) month period, the standard \$65.00 per month rate will apply. Prorated amounts will be billed at the standard rate and appear on the customers first bill.
5. Equipment will be provided by SC Broadband at no additional charge to the customer. Customers must return the equipment, including but not limited to; power cable and batteries, in good working condition to SCB within two weeks of disconnecting service or will be billed for the equipment.
6. Customer's use of service shall at all times comply with SC Broadband's then-current Acceptable Use Policy and Privacy Policy.
7. SC Broadband reserves the right to refuse service with or without cause.