



Hosted PBX Phone System Terms of Service

These Hosted PBX Terms of Service are in addition to the SC Broadband Acceptable Use Policy and together the documents constitute the “Agreement” between SC Broadband (“SC Broadband” or “our”) and the customer (“you” or “your”). By using the SC Broadband Hosted PBX Phone System and related services (collectively, the “Services”), you agree to the following terms:

HOSTED PBX PHONE SYSTEM

TERM – This Agreement is for an initial term defined by the signed “Agreement” or “Bid” and shall renew monthly until terminated in accordance with this Agreement. After the initial term, the customer may terminate the agreement upon (30) days notice to SC Broadband. A cancellation fee may apply. SC Broadband may in its sole discretion terminate this agreement at any time. In the event SC Broadband terminates this agreement for reasons other than breach of this agreement by the customer, then SC Broadband shall provide (30) days notice to customer. Customer is liable under this Agreement for all fees and charges until such time as the Agreement has been terminated.

REFUND / ACCOUNT TERMINATION – Any customer account that has been terminated at customer request is subject to a refund for the prepaid balance minus a \$10.00 processing fee. Customers not completing the minimum contracted service terms defined in the “Agreement” or “Bid” will be charged an early termination fee of \$100 per seat, for each unfulfilled year remaining in the Agreement. Customers who have not paid for their equipment in full, will be billed the remaining unpaid balance along with the disconnect fee.

TAXES AND FEES – All Hosted PBX Phone Systems will be billed in addition to their contracted price; all State, Federal, and Local taxes, fees and charges.

ACTIVATION FEE – All new Hosted PBX accounts will be billed a \$25 Provisioning Fee per seat on their first bill.